

## GROUND LEVEL

**1 Main Entrance**

Central access for all visitors. Visitors can pass through the turnstiles using either a concert or Plaza ticket.

**i Info Point / 2 Plaza Ticket Machine**

Tickets for a spontaneous visit to the Plaza can be purchased here.

**3 Elbphilharmonie Ticket Shop**

Concert tickets can be bought and reserved tickets collected here. Open daily from 11:00 to 20:00. The box office opens 90 minutes before the start of events.

**4 Tube**

Escalator leading to the Plaza and the »Störtebeker« Restaurant.

**A Plaza Lifts**

Lead visitors from the ground floor directly to the Plaza on the 8th floor.

**P Multistorey Car Park**

From the car park, visitors take one of the **B** lifts to the ground floor and then the Tube escalator or the Plaza **A** lifts up to access the Plaza on the 8th floor.

**5 Elbphilharmonie Visitor Center**

Meeting point for guided tours. Tickets for the Plaza and selected souvenirs are also available here.

**6 Hotel Entrance****wc Visitor Toilets**

Wheelchair accessible. Other toilets can be reached using stairs or one of the **B** lifts.

## PLAZA LEVEL

**7 »Störtebeker« Restaurant**

The restaurant on the 5th floor and the beer-tasting area on the 6th floor can be reached using the Tube.

**8 Elbphilharmonie Shop**

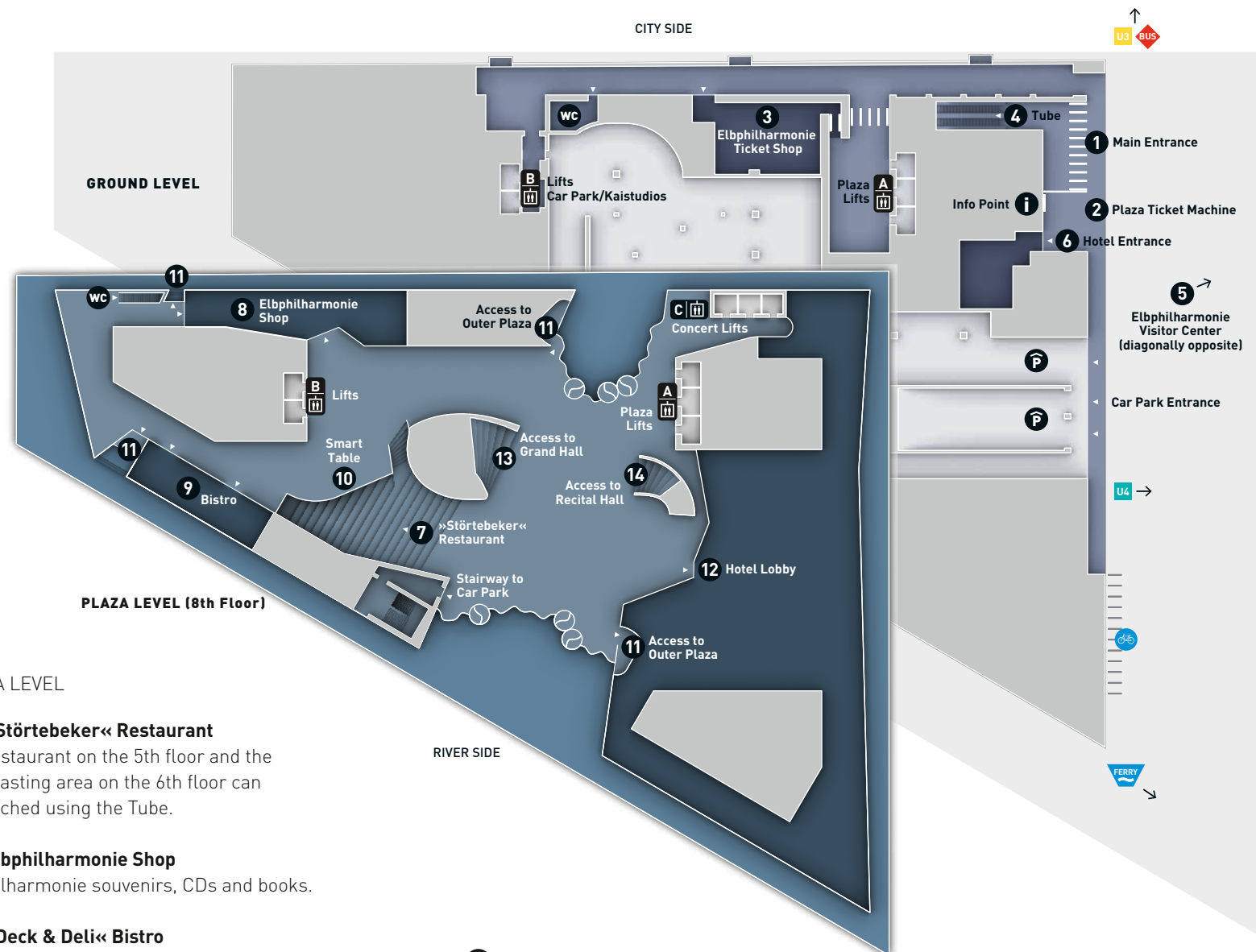
Elbphilharmonie souvenirs, CDs and books.

**9 »Deck & Deli« Bistro****10 Smart Table**

Immerse yourself in the Elbphilharmonie and its music programme virtually.

**11 Access to Outer Plaza**

RIVER SIDE

**12 »The Westin Hamburg« Hotel Lobby****13 Access to Grand Hall**

Stairway leading to the Grand Hall foyer

**14 Access to Recital Hall**

Stairway leading to the Recital Hall foyer

**C Concert Lifts**

Connect the Plaza with the foyer levels of the Grand Hall and the Recital Hall.